TERMS, CONDITIONS AND LIMITATIONS

The contractor will provide the customer with snow blowing services as an independent contractor in accordance with the following terms, conditions and limitations.

The contract is for the 2016-2017 winter season commencing on November 1, 2016 and termination on April 1, 2017.

The contractor will be responsible for removing from the hirer’s driveway any snowfall that has accumulated to a level whereby the town of Anprior has plowed the streets. ( rural customers not included)

Snow blowing will not start until 5cm of snow has fallen on the ground. If the forecast calls for only 5-10 cm of snow we may wait until the snow fall has finished so everything is cleared in on pass.

The contractor may clean the laneway at all hours of the day or night. Unfortunately it is not possible to guarantee an exact time when we will be there as we can never tell when the snow begins. We always do our best to have all laneways cleared in the early morning or in the afternoon as the snowfall requires. Our biggest concern is clearing behind the plows so that customers are able to use their lane.(our goal is to be less than an hour from when the plow passes to when the end is removed) Priority is given to streets that are plowed over unplowed streets. (rural customers excluded)

The contractor will have the driveway cleaned seven day a week including Christmas and New years

The contractor will return for town plow-ins and final clean-up from each snow fall. (rural customers excluded)

Cars that are left in the lane will be worked around. We always do a final pass of the route after 7am so it is recommended that any cars left in the lane be moved to the street after 7am so the lane can be fully cleared. We will not shovel around parked cars. (rural customers excluded)

Shoveling of walkways or in front of garage doors is the responsibility of the home owner unless specific arrangements have been made.

Snow removal will be carried out in the form of snow blowing from the designated area, and relocated to an area nearby.

On days there is no snowfall it is the customer’s responsibility to inform us if the wind has blown and drifted over the laneway or if the town has re-plowed snow and ice buildup. These visits will count against the total allowed in the contract.

This contract covers a total of 20 snow events. Snow events will be determined by the number of full road clean ups by the town of arnprior. The town is very consistent in the manner in which they deal with a snow fall, during the day the town will plow to keep streets open but they do not do a full cleanup which includes the sidewalks and full road width until the parking ban is in effect. We may make a number of visits during an event but once there is a full clean up by the town the snow event counts. In the case that there are more than 20 events the customer will be charged the pay per visit price for any additional visits. Our average number of snow events is 18per year and the maximum number we have had was 22. (rural customers excluded)

The customer understands that it is his or her responsibility to not leave any movable objects such as garbage cans, extension cords, down spouts, basketball nets, flower pots, toys, etc. In the area where the snow blowing service is to be performed. the contractor will not be held responsible for any damages done to moveable objects. If damages occur they must be reported within 14 days of the snow incident.

The contractor shall not be held responsible for any damages arising from scraping, scratching or rusting of the driveways, nor is the contractor responsible for any salt or gravel damage to the customer’s lawn. If you don’t want gravel on your lawn you need to pave your laneway.

In the event that vehicles are parked in the driveway the contractor will only remove the snow from the accessible areas opening on to the street**. We always check the whole route before stopping for cars that are moved so that the whole laneway can be cleared. This starts at 7 am after the parking ban is off. If you do not move your vehicles till late morning, we may have gone by already. It is the home owner’s responsibility to have vehicles moved in a timely manner. Most of our works takes place over night, which means by 12pm we try to get most of our staff home, which means if you call later in the day that you have now moved the cars out there may not be anyone available to help you.** There will be an additional charge to come in the next day and service the lane.

Once a customer has chosen a payment method they cannot change that payment plan mid-season.

There will be a $25.00 administrative fee charged to the customer on all cheques returned for any reason.

The contractor is fully insured for public liability and property damage. All employees of Sparton Gardens and Landscaping are covered under the Workman’s Safety and Insurance Board.

Plow trucks will be used to remove plow ends from lanes only when absolutely necessary.